

# EMERGENCY RESPONSE



**For Emergency Management Operations**  
Scheduling, Dispatch, Certification, Communication, Big Data Management

**C**loud-based and data driven, Rapid Dispatch is a mobile workforce application designed for the rapid deployment of contractors, volunteers and emergency management personnel.

During and after any disaster, software provides lightning-fast transaction time to all work-sites, real-time scheduling, instant communication, point-of-hire certification and big data management.

To ensure the rapid deployment of any emergency response software in weeks, not months, Dispatch Dynamics customizes workflow templates from its proven digital dispatch applications. *Software features and flexibility provide new ways to mitigate the risks associated with COVID-19, severe weather, flooding, earthquakes, power outages and disasters.*

**A REAL-TIME VISIBILITY PLATFORM DISPLAYS AN OVERVIEW OF MANPOWER SUPPLIED TO ALL AREAS OF OPERATION IN A DESIGNATED DISASTER.**

- **100% web-based.** No installation, maintenance or costly IT support.
- **Lightning fast transaction time** for multi-depot dispatching. Password protected credentials provide remote access for dispatchers, administrators and authorized personnel. GUI interface accommodates desktop, laptop, iPhone and tablet.
- **Mobile responsive website** provides a direct interface with Rapid Dispatch software ensuring a real-time overview of all areas of operation in a designated area.
- **Available jobs** displayed on-line in real time.
- **Remote login credentials** provided to dispatchers and contractors to schedule and dispatch workers by trade or job site from any location. Text messages to workers confirm hiring transactions.
- **Five instant text messaging tools** displayed on Hiring Board to contact workers individually, by job-site, vendor or trade.
- **Point-of-Hire Certification** feature insures that all workers scheduled have the certification, training and licenses to meet criteria for job assignments.
- **Job-site Audit** performed by Rapid Dispatch at point-of-hire if workers' credentials do not meet criteria for job assignments. Text notifications sent to workers, supervisors and emergency management personnel.

## FAST FACTS

**For users with minimal computer skills.** Dispatchers can be trained in 90 minutes.

**Triple Redundant Back-up.** User data is safe in the cloud or on the ground.

**Flexible filters,** mouse overs and drop-down menus allow employers to sort and qualify workers by trade, years of experience, licenses, certifications and training.

**No Power. No problem.** Use a laptop with a mobile hot spot for Internet access. Rapid Dispatch will schedule workers or send text messages from any remote location.

**Instant Text messages** sent to single user or pre-determined list, regardless of the number of recipients.

**Role-Based Login** Credentials provide Administrators with the tools to allow full or limited access to Rapid Dispatch functionality and scheduling data.

**Work History Web Page** with Monthly Calendar documents each worker's job, start-time, employer, job site and all text messages sent for last 30 days. Password protected access provided on interactive website.

**Dispatch Data Exported** to any Payroll or Time-and-attendance application. Dispatch Orders display worker's name, color photo, mobile phone number, ID#, job, worksite and hiring entity.

Job Replacements scheduled, dispatched and archived in Rapid Dispatch database same speed and accuracy as initial worker dispatch.

**Password-protected** portal on com-pany website displays all jobs available in scheduled locations. Names of workers dispatched to each location displayed in real time.

**Custom Reports.** Rapid Dispatch provides 21 automated reports archived in the application as PDF, .csv or Excel files. A custom report writing module is available.

**SmartScheduler** dispatches workers to any job-site in real-time using one of the following dispatch methods:

- a) drag/drop
- b) optical card readers
- c) automated dispatch

**Pricing & Availability:** Rather than commissioning custom-made software, our commercial off-the-shelf software ensures the rapid deployment of customer scheduling/dispatch applications.

- 1) **Monthly SaaS fees** plus one-time set-up and data integration fees.
- 2) **Perpetual License** fee plus one-time setup and data integration fees.



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