Digital Dispatch for Shipyards Warehouses Freight Operations

HARBORWATCH℠

100% Focused on Operational Excellence

Go to market in months, not years, with a turn-key, cloud-based dispatch/communications application for employees and hourly workers. Harbor Watch provides the tools to manage hourly labor more efficiently, reduce administrative overload and deliver enhanced worker safety and security protocols in real-time.

Using cloud-based technology, Harbor Watch provides actionable data, instant text messaging with scheduling and dispatch in real-time. Hourly workers provided with interactive tools to schedule their availability on-line. All transactions confirmed by text message. A badge management interface is also available.

Interactive web pages provide a real-time, overview of the daily manpower supplied to the entire facility. Digital software also offers new ways to mitigate the risks associated with COVID-19, severe weather, flooding and power outages.

➢ **Displays Available Jobs Online in Real Time.** Shipyards have option to display job assignments for employees and independent contractors on a new, password protected website; OR a password protected Portal on Shipyard's website.

➢ **Hourly Workers Dispatched.** Harbor Watch schedules and dispatches part-time employees, independent contractors and hourly workers in real-time by job-type, job-site or in seniority order. Point-of-hire certification feature insures that all workers meet employer's job requirements. Text messages are sent to workers, supervisors and employers if training/certifications do not meet job criteria.

➢ **Badge Management System.** Harbor Watch offers a safe, affordable badge management solution for workers' check-in/check-out. Shipyard administrator manages workers IDs from any web browser or device. Cross-platform compatible (print manager requires Windows OS).

➢ **Virtual Office with Remote Login.** Hourly workers or independent contractors provided with passwords to login to company website to change their available status on the Hiring Board. Working from any fixed or remote location, dispatchers/administrators/staffing company can access Harbor Watch to staff a facility, schedule and dispatch labor or send text messages.

➢ **HR Tools for Certifications, Licenses, Training, Skills.** Provides employer, dispatcher or admins with a searchable database to identify workers' certification, licenses, training and skills. Point-of-hire Scheduler sends text message to employer if worker's certifications, licenses, skills or training do not meet requirements for scheduled job.

➢ **Mass Text Messaging Tools.** Scheduler provides dispatchers or administrators with INSTANT text messaging tools to contact workers about new work orders, schedule delays, or local or Shipyard emergencies.

FAST FACTS

Seven year history of proven performance in three seaports with ZERO downtime, 5,000 usrs.

Built for users with limited computer skills. End users require no training. Dispatchers trained in 90 minutes.

100% cloud-based. No installation, no costly IT support.

Triple redundant backup. User data is safe, in the cloud, on the ground.

No Power. No Problem. Use a laptop with a mobile hot spot for Internet access. Schedule workers or send text messages from any remote location.

Roll-based log-ins provide Administrators with tools to allow full or limited access to dispatch, communication and scheduling data.

Worker Job History Web Page with Monthly Calendar. Documents each worker's job, start-time, employer and job site. All text messages sent for last 30 days documented. Password pro-tected access provided on interactive website.

Dispatch Data Exported with OCC job codes to any Payroll or Time-and-attendance program. Dispatch Orders display worker's name, color photo, mobile phone number, ID#, job, worksite, employer.

Job Replacements scheduled, dispatched and archived in user's data base with same speed and accuracy as initial worker dispatch.

Password-protected portal on company website displays all jobs available in scheduled locations. Names of workers dispatched to each location displayed in real time.

Flexible filters, mouse overs and drop-down menus allow employers to sort and qualify workers by trade, years of experience, licenses, certifications and training.

Instant Text Messages sent to single user or predetermined list, regardless of the number of recipients.

Custom Reports. Rapid Dispatch provides 21 automated reports archived in the application as PDF, .csv or Excel files. A custom report writing module is available.

SmartScheduler dispatches workers to any location in real-time using a proprietary dispatch method:

    a) drag/drop

    b) optical card readers

    c) automated dispatch

Flexibility: Table driven software with no hard coding ensures the flexibility to enhance application to customer expectations with minimal investment of time.

Fees and Licenses: One-time fee for set-up and data integration. Monthly SaaS fees for each worker, or

Perpetual License fee and one-time setup and data integration fee, based on number of workers in systeml.

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