



Digital Dispatch for Ferry Boat Operators

Cloud-based Dispatch, Self-Scheduling, Virtual Hiring, Mass Text Messaging and Real-Time Data Management

Dispatch Dynamics provides ferry boat operators with commercial software to replace their obsolete dispatch systems. In months, not years, ferry boat operators can have new and sustainable systems that meet or exceed their complex, multi-faceted requirements.

Harbor Watch delivers a customizable, cloud-based dispatch system that allows ferry boat operators to effectively and reliably:

- Dispatch ferry boat workers
- Track all assigned certifications, licenses, and training documents
- Maintain current security profiles and data in one location
- Comply with mandatory safety and training requirements

Harbor Watch Dispatch enables ferry boat operators to schedule employees, hourly workers and union labor simultaneously.

- **Displays Available Jobs Online in Real Time.** Ferry Boat Operators provided with two options for displaying job assignments for employees and contractors. (1) A password protected webpage customized for dispatching ferry boat employees and contractors. (2) A password protected portal on operator's website.
- **Workers Self-Schedule.** Password protected website displays available jobs posted by employer. Workers have option to schedule availability to work from mobile phones; receive text message to confirm transaction.
- **Hourly Workers Dispatched.** Harbor Watch schedules and dispatches independent contractors, hourly workers or employees in real-time by job-type, job-site or in seniority order. Text messages sent to workers and employers if training/certifications do not meet job criteria.
- **Virtual Office with Remote Login.** Using a desktop, laptop, or tablet, dispatchers can login from any fixed or remote location (with or without power) to build job orders, schedule, dispatch or send text messages. Automated text messages sent to all workers to confirm hiring transactions.
- **Certifications, Licenses, Training, Skills.** Provides employer, dispatcher or admins with a searchable database to identify workers' certification, licenses, training and skills. At point-of-hire Scheduler sends text message to employer if worker's certifications, licenses, skills or training do not meet job requirements. Restricted members identified.
- **Mass Text Messaging Tools.** Scheduler provides dispatchers or administrators with VOIP and five text messaging tools to contact workers about jobs, schedule change, dispatch or any Port emergency.

FAST FACTS

Designed for users with minimal computer skills. Dispatchers can be trained in 90 minutes. End-users require no training.

100% web-based. No installation, no costly IT support, no software maintenance.

Triple Redundant Backup. User data is safe, in the cloud or on the ground.

No Power. No Problem! Use a laptop with a mobile hot spot for internet access. Rapid Dispatch will schedule workers or send text messages from any remote location.

Roll-based logins provide Administrators with the tools to allow full or limited access to Rapid Dispatch functionality and scheduling data.

Work History Web Page with Monthly Calendar documents each worker's job, start-time, employer and job site. All text messages sent for last 30 days also documented. Password protected access provided on interactive website.

Dispatch Data Exported to any Payroll or Time-and-attendance application. Dispatch Orders display worker's name, color photo, mobile phone number, ID#, job, worksite and hiring entity.

Job Replacements scheduled, dispatched and archived in Rapid Dispatch database same speed and accuracy as initial worker dispatch.

Password-protected portal on company website displays all jobs available in scheduled locations. Names of workers dispatched to each location displayed in real time.

Flexible filters, mouse overs and drop-down menus allow employers to sort and qualify workers by trade, years of experience, licenses, certifications and training.

Instant Text messages sent to single user or pre-determined list, regardless of the number of recipients.

Custom Reports. Rapid Dispatch provides 21 automated reports archived in the application as PDF, .csv or Excel files. A custom report writing module is available.

SmartScheduler dispatches workers to any location in real-time using one of the following dispatch methods:

- a) drag/drop
- b) optical card readers
- c) automated dispatch

Pricing & Availability: Commercial off-the-shelf software ensures rapid deployment of each customer application, rather than the commissioning of custom-made solutions.

- 1) **Monthly SaaS fees** plus one-time set-up and data integration.
- 2) **Perpetual License** fee plus one-time setup and data integration

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