HARBORWATCH℠
A Maritime Information System

Digital Dispatch for Maritime Labor
Real-time Dispatch for Hourly Labor with Self-Scheduling Virtual Hiring, Mass Messaging and Big Data Management

G o to market in months, not years with a turn-key digital dispatch application for maritime labor. Harbor Watch delivers commercial off-the-shelf software with a high technology readiness. Provides access to actionable trusted data using cloud-based dispatch, interactive self-scheduling, instant communication and real-time employee data management.

Harbor Watch provides a Total Port Solution merging seaport logistics with the daily dispatch operations of brick and mortar hiring halls... *providing new ways to mitigate the risks associated with seaport congestion, severe weather, COVID-19, flooding, power outages or earthquakes.*

Harbor Watch Multi-Tenant Dispatch. Provides an economy of scale and special pricing for small to medium-size Ports. Delivers cloud-based dispatch applications that include: employer work order modules, certification/training modules, interactive websites displaying daily job orders and worker self-scheduling, also includes up to three craft-based dispatch applications.

➢ **Two Work Order Options.** Work Order module provides internal and external options to order jobs in a Port. Orders can be transmitted from any fixed or remote location. Orders transmitted to Hiring Hall can be built and displayed in dispatch application and on Port website.

➢ **Workers Self-Schedule.** Password protected website displays available jobs posted by employer. Workers schedule availability to work from mobile phones; receive text message confirmation.

➢ **Hourly Workers Dispatched.** Harbor Watch schedules and d*ispatches independent contractors, hourly workers or employees in real-time by job-type, job-site or in seniority order.* Text messages sent to workers and employers if training/certifications do not meet job criteria.

➢ **Virtual Office with Remote Login.** Using a desktop, laptop, or tablet, employers or dispatchers can login from any fixed or remote location (with or without power) to build job orders, schedule, dispatch or send text messages. Automated text messages sent to all workers to confirm hiring transactions.

➢ **Certifications, Licenses, Training, Skills.** Provides employer, dispatcher or admins with a searchable database to identify workers' certification, licenses, training and skills. At point-of-hire Scheduler sends text message to employer if worker's certifications, licenses, skills or training do not meet job requirements. Restricted members identified.

➢ **Mass Text Messaging Tools.** Scheduler provides dispatchers or administrators with VOIP and five text messaging tools to contact workers about jobs, schedule change, dispatch or any Port emergency.

FAST FACTS

Seven year history of proven performance in three seaports with ZERO downtime, 5,000 users.

Built for under-educated users with limited computer skills. End users require no training. Dispatchers trained in 90 minutes.

100% cloud-based. No installation, no costly IT support.

Triple redundant backup. User data is safe, in the cloud, on the ground.

No Power. No Problem. Use a laptop with a mobile hot spot for Internet access. Schedule workers or send text messages from any remote location.

Roll-based logins provide Administrators with the tools to allow full or limited access to Rapid Dispatch functionality and scheduling data.

Worker Daily job History Web Page with Monthly Calendar. Documents each worker's job, start-time, employer and job site. All text messages sent for last 30 days documented. Password pro-tected access provided on interactive website.

Dispatch Data Exported with OCC job codes to any Payroll or Time-and-attendance program. Dispatch Orders display worker's name, color photo, mobile phone number, ID#, job, worksite, employer.

Job Replacements scheduled, dispatched and archived in user's data base same speed and accuracy as initial worker dispatch.

Password-protected portal on company website displays all jobs available in scheduled locations. Names of workers dispatched to each location displayed in real time.

Flexible filters, mouse overs and drop-down menus allow employers to sort and qualify workers by trade, years of experience, licenses, certifications and training.

Instant Text messages sent to single user or pre-determined list, regardless of the number of recipients.

Custom Reports. Rapid Dispatch provides 21 automated reports archived in the application as PDF, .csv or Excel files. A custom report writing module is available.

SmartScheduler dispatches workers to any location in real-time using one of the following dispatch methods:

    a) drag/drop

    b) optical card readers

    c) automated dispatch

Availability: Go to market in months not years with table driven software with no hard coding. Ensures the rapid deployment of each customer's dispatch application.

Revenue: Monthly SaaS fees plus one-time set-up and data integration fee, or

Perpetual License fee plus one-time setup and data integration

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