RapidDispatch℠ 2.0

Built by Dispatch Dynamics, Rapid Dispatch combines digital technology with cloud-based services to provide commercial off-the-shelf software with a high technology readiness. Access to actionable, trusted data is provided by digital dispatch, interactive scheduling, instant communication and real-time employee data management. Rapid Dispatch deploys scheduling and dispatch solutions for off-duty law enforcement officers. Software merges digital dispatch with virtual brick-and-mortar hiring… provides new ways to mitigate the risks associated with severe weather, power outages, COVID-19, flooding and earthquakes.

Rapid Dispatch Provides Multi-Tenant Applications: each with a 1) mobile website; 2) an employer work order module that interfaces with 3) a robust dispatch/data management application… includes text messaging, security and safety modules, point-of-hire certification; training, license and compliance validation.

- **Two Work Order Data Entry Options.** Rapid Dispatch work orders provide Employers or Contractors with an external interface to selected DDI dispatch applications. Using computer, laptop or tablet from any location, contractor can build and transmit a work order in 3 minutes. Work orders can also be built internally by admin in dispatch application.

- **Officers Self-Schedule.** Password protected website displays available jobs posted by contractors. Off-duty officers schedule availability to work from their mobile phones. Text message confirmation.

- **Real-Time Dispatch for Off-Duty Officers.** Rapid Dispatch schedules and dispatches off-duty officers in real-time by job-type, location or other criteria. *Scheduler identifies vehicle used,* tracks training, licenses and certification at point-of-hire. Sends text message to officers and contractors if training/licenses do not meet job criteria.

- **Virtual Office with Remote Login.** Using any desktop, laptop or tablet, contractors, dispatchers or admins login from any location to build orders, schedule, dispatch or send text messages. Automated text messages confirms all hiring transactions.

- **Certifications, Licenses, Training, Skills.** Provides admin or dispatcher with a searchable database to identify officers skills, certification, licenses and training. At point-of-hire SmartScheduler sends text message to Contractor if officer's certifications, licenses, skills or training to not meet job requirements.

- **Mass Text Messaging Tools.** Smart Scheduler provides dispatchers or administrators with VOIP and five text messaging tools to contact officers about jobs, schedule, dispatch or any emergency.

Rapid Dispatch is table driven with no hard coding. It can be translated into any language. Components can be reconfigured, removed or rebranded to serve any line of business. Dispatch Dynamics signature software, *Harbor Watch Maritime Information System* has a seven year history of proven performance serving up to 5000 members in 3 seaports with ZERO downtime.

FAST FACTS

Designed for users with minimal computer skills. Dispatchers can be trained in 90 minutes. End-users require no training.

100% web-based. No installation, no costly IT support, no software maintenance.

Triple Redundant Backup. User data is safe, in the cloud or on the ground.

No Power. No Problem! Use a laptop with a mobile hot spot for internet access. Rapid Dispatch will schedule workers or send text messages from any remote location.

Roll-based logins provide Administrators with the tools to allow full or limited access to Rapid Dispatch functionality and scheduling data.

Work History Web Page with Monthly Calendar documents each worker's job, start-time, employer and job site. All text messages sent for last 30 days also documented. Password protected access provided on interactive website.

Dispatch Data Exported to any Payroll or Time-and-attendance application. Dispatch Orders display worker's name, color photo, mobile phone number, ID#, job, worksite and hiring entity.

Job Replacements scheduled, dispatched and archived in Rapid Dispatch database same speed and accuracy as initial worker dispatch.

Password-protected portal on company website displays all jobs available in scheduled locations. Names of workers dispatched to each location displayed in real time.

Flexible filters, mouse overs and drop-down menus allow employers to sort and qualify workers by trade, years of experience, licenses, certifications and training.

Instant Text messages sent to single user or pre-determined list, regardless of the number of recipients.

Custom Reports. Rapid Dispatch provides 21 automated reports archived in the application as PDF, .csv or Excel files. A custom report writing module is available.

SmartScheduler dispatches workers to any location in real-time using one of the following dispatch methods:

  a) drag/drop

  b) optical card readers

  c) automated dispatch

Pricing & Availability: Commercial off-the-shelf software ensures rapid deployment of each customer application, rather than the commissioning of custom-made solutions.

1) **Monthly SaaS fees** plus one-time set-up and data integration.

2) **Perpetual License** fee plus one-time setup and data integration

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