

Harbor Watch has VOIP and Four SMS Communication Tools



Dispatchers use VOIP to call members from Hiring Board or send Text Messages 4 different ways

The screenshot shows the Harbor Watch interface. At the top, the 'Labor Orders' menu item is circled in red with an arrow pointing to it, labeled 'Sent from Employer'. Below this, the 'Hiring Board' section lists members with a 'VOIP' icon circled in red. The 'Schedule Jobs' section shows a list of jobs with three different SMS icons circled in red, labeled with numbers 1, 2, and 3. A fourth SMS icon is circled in red in the bottom right of the schedule list, labeled with the number 4.

VP - Dispatcher can use VOIP for outgoing calls.

- (1) Send text message to one member.
- (2) Send broadcast SMS messages to all Local members or small groups; mass email messages also sent.
- (3) SMS sent to members in a specific facility
- (4) Member receives automated SMS text confirming the job, facility, time, terminal and employer.