



Harbor Watch

Web-based solutions for Maritime Scheduling, Dispatching, Communications and Data Management

Built for the maritime industry, Harbor Watch is a real-time, cloud-based, mobile workforce application with six-years of proven performance and ZERO downtime.

Harbor Watch provides instant employee communication and the rapid deployment of maritime labor in any seaport in the world. Harbor Watch scheduling provides lightning fast transaction time for multi-depot dispatching, interactive labor orders, dispatch orders, point-of-hire certifications and employee work history web pages.

Harbor Watch also provides

- **Real-Time Dispatch for every craft type.** Harbor Watch schedules workers by seniority and/or craft type in real time: i.e. single or alpha group seniority or any craft combination.
- **Virtual Hiring Hall with Remote Shape Up** allows members to access union website and schedule themselves for daily/weekly shifts from a mobile phone. Users Availability is changed on Hiring Board in dispatch application. All Hiring transactions are documented with text messages to users; also recorded on member's web page.
- **Mobile Responsive Website displays Member Jobs in real-time.** On a password protected website members can watch on their cell phone as port facilities with available jobs are displayed and scheduled in real-time. Interactive web pages on the website also provide access to member availability status and personal work history web pages.
- **Member's Personal Work-history Web Page** documents members' daily jobs, time, terminal and employer. Web page tracks employer training, certifications, check-offs and all SMS communications in 30 day cycle.
- **Five lightning-fast SMS communications tools** on the scheduler provide dispatchers and local executives with VOIP, instant SMS messaging and email options to contact members individually or by mass group communication.
- **Dispatch Orders provide a seamless interface with any payroll application.** Dispatch Orders display each member scheduled in a port facility, job, time, date member's cell phone number and a color photo.

Harbor Watch is table driven with no hard coding. It can be translated into any language. Components can be reconfigured, removed or rebranded to serve any line of business in the maritime industry.

Harbor Watch is designed for users with minimal computer skills. A dispatchers can be trained in 90 minutes.

100% web-based. No installation, no costly IT support or software maintenance.

Triple-redundant backup. User data is safe, in the cloud or on the ground.

No Power? No Problem! Use a laptop with a mobile hot spot to access Harbor Watch to schedule members, change dispatch orders or send text messages.

Roll-based logins provide Administrators with the right to allow full or limited access to Harbor Watch functionality.

Member Work History Web Pages and Monthly calendars are in historical archives by schedule year. Users can go back several years to see where they worked on a specific day.

Member Web Pages display each member's photo, contact information, certifications, training, daily jobs, employers and terminals. All text messages sent for last 30 are documented on Member Web Page. the Local.

A password-protected portal on Local website displays all scheduled facilities populated in real time by names of scheduled members.

Replacements scheduled and archived in each Local's Harbor Watch database with the same speed and accuracy.

Flexible filters, mouse overs and drop-down menus allow staff to sort and qualify members by availability, certifications, employers and training.

Sends SMS messages or emails instantly to any number of pre-determined lists, regardless of the number of recipients.

Custom Reports. Harbor Watch provides 10 dynamic reports archived in the application as PDFs. A custom report writing module is also available. Output: PDF reports, Excel or .csv files.

Dispatchers schedule members in port facilities on split screen scheduler with lightning speed using one of three functions:

- drag/drop functionality (single/group seniority)
- optical card readers (mustering)
- automated scheduling and dispatching (maintenance)



HARBORWATCHSM
A Maritime Information System

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